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SAVE THE DATE



NHHA / FHC Annual Meeting

September 10-12

*What's Next?
Navigating the
Future of Health
Care in NH*

OMNI Mt.
Washington
Bretton Woods

[Information Here](#)



Partnership for

Foundation for Healthy Communities Announces New Executive Director

The Foundation for Healthy Communities is pleased to announce that it has named Peter Ames as its new Executive Director. Ames, who joined the Foundation August 14th, succeeds Shawn LaFrance who spent nearly 20 years with the Foundation for Healthy Communities, serving as its Executive Director since 2004.

Ames comes to the Foundation for Healthy Communities from the American Cancer Society, where he served in various roles working with health care leaders and community partners to advance quality improvement and health promotion.



"We couldn't be more pleased to welcome someone of Peter's caliber to the Foundation for Healthy Communities team," stated Steve Ahnen, president of the Foundation's affiliated organization, the New Hampshire Hospital Association. "Peter is extremely mission driven and has achieved tremendous success in developing strategic partnerships that advance health and health care for individuals and communities throughout New England, and we know he'll continue that success on behalf of the Foundation."

As a vital member of the American Cancer Society's leadership team, Ames most recently served as the Senior Director of State Health Systems where he led the organization's regional efforts to promote quality improvement, public health intervention efforts and health promotions through strategic partnerships. In addition, he has extensive background in grant acquisitions and management, as well as program oversight, delivery and evaluation, ensuring continued success in program and organizational goals.

"We are extremely grateful for Anne's leadership and guidance while she served as Acting Executive Director, and extend our deepest appreciation for her guidance to the staff and Board during this transition," added Ahnen.

NH Partnership for Patients Hospital Leaders Attend AHA National Conference

The American Hospital Association's Health Research and Educational Trust convened healthcare leaders from across the nation on July 25- 26 in San Diego, California to tap their collective expertise in identifying strategy and tactics to aid the transformation of health and healthcare.

Patients

September 21st Medication Safety Workshop

9:00am - 4:00pm
The Falls Event
Center
Manchester, NH

[Register Here](#)

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### Breathe New Hampshire

### November 16th Enhancing COPD Management in Primary Care

Manchester Country  
Club, Bedford, NH

[Register Here](#)

### Quick Links

[Foundation for  
Healthy  
Communities](#)

[New Hampshire  
Hospital Association](#)

[HEAL NH](#)

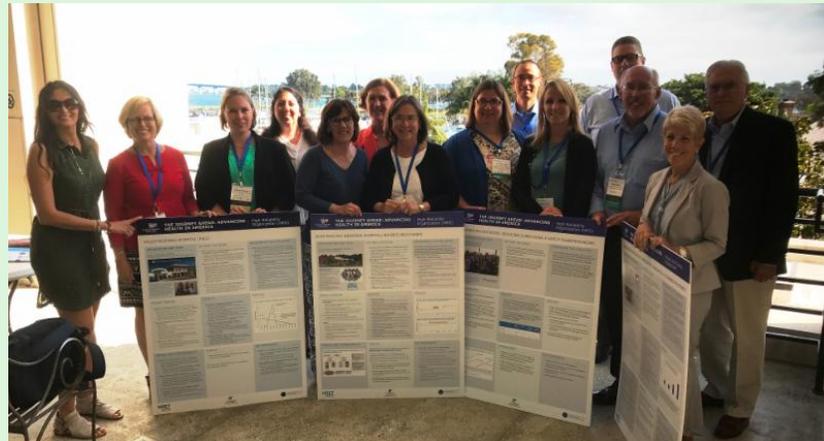
[NH Comprehensive  
Cancer  
Collaboration](#)

[NH Health & Equity  
Partnership](#)

[CATCH Kids Club](#)

The national event, title ***The Journey Ahead***, focused on Population Health, Delivery System Innovation, High Reliability, Health Equity, Physician Inclusion, and Patient and Family Engagement.

The Foundation for Healthy Communities' Partnership for Patients Hospital Network was well represented over the two day event by quality and clinical leaders from Alice Peck Day Memorial Hospital, Androscoggin Valley Hospital, Dartmouth-Hitchcock Medical Center, Exeter Hospital, LRGHealthcare and Valley Regional Healthcare, whose attendance was made possible by HRET scholarships. The NH Partnership for Patients team then attended the American Hospital Association's Annual Leadership Summit immediately following ***The Journey Ahead***, where innovation and upstreaming hospital and health system strategies were highlighted.



*The NH Partnership for Patients team represented a select few invited to join the HRET's inaugural Journey Ahead Conference in San Diego, California.*

## New Patient & Family Engagement Workshops for Hospitals

The Foundation for Healthy Communities, with funding from the Partnership for Patients, is offering a series of customized workshops designed to train hospital staff and patient family advisors. The workshops are designed to provide hospitals and health systems with the resources and tools needed to train staff and patient family advisors in the areas of enhanced patient safety, quality and patient experience.

The workshops are led by Tanya Lord, PhD, MPH, the Foundation's Director of Patient & Family Engagement and national subject matter expert on patient and family engagement. "Having a national resource like Tanya available locally is a terrific opportunity for New Hampshire hospitals who are engaging in this kind of work," stated Anne Diefendorf, Vice President of Quality & Patient Safety at the Foundation.

All workshops are offered free of charge and are 2 hours in length and can be scheduled as half or full day sessions, or as a workshop series over 12 weeks. Topics range from the fundamentals of establishing a Patient & Family Advisory Council at your hospital to strategies for improving engagement and quality outcomes. For a full list of workshops offered, please click [here](#).

Hospitals can sign up to host one or more of the Patient & Family Engagement Workshops by contacting Tanya Lord via email at [tlord@healthynh.com](mailto:tlord@healthynh.com).

## HEAL NH's Creating Healthy Communities Workshop Series a Tremendous Success

Over the past 15 months, from March 2016 to June 2017, the Foundation for Healthy Communities offered the *Creating Healthy Communities Workshop Series* through the Healthy Eating Active Living (HEAL NH) initiative. The *Creating Healthy Communities Workshop Series* was a series of 8 individual workshops designed to provide participants with the steps and skills needed to create and sustain a healthy community. We are thrilled to report that we had a total of 160 registrations represented by 98 unique individuals and 57 different organizations. Of the 98 participants, 29% attended more than one workshop.



We extend our deepest thanks and appreciation to our partner, UNH Cooperative Extension, for donating so much of their time and energy to help HEAL NH deliver this outstanding workshop series, and whose skills and expertise made the series such a success.

We would also like to thank NH Division of Public Health Services, the American Heart Association, Antioch University and the Prevention Institute for their time, enthusiasm, and engaging presentation skills.

## Leaders from New Hampshire Hospitals Receive Certificate in LEAN Healthcare Training

The Foundation for Healthy Communities and the New Hampshire Hospital Association congratulates the recent graduates of the LEAN Healthcare Certificate program, a comprehensive continuous improvement course for healthcare professionals, hosted by the NHA in partnership with North Country Healthcare, and conducted by GBMP, a leading resource for Continuous Improvement education and facilitation.

The LEAN Training in Healthcare Certificate program graduated 18 recipients who completed the comprehensive 8-week course where they learned best practices to address the challenges facing healthcare professionals. The LEAN Training program, is structured where the content is delivered in a combination of classroom and tacit learning (learn-by-doing), so that participants learn the critical steps they can take to assure dramatic, continuing improvements within their own healthcare organizations.



Completing the certificate program (*in alpha order by hospital*) were Wayne Couture, Clare Fox, Ruth Gallagher, Leona Guay and Leslie Haddy from Androscoggin Valley Hospital; Katelyn Carpenter, Katie Gibson, Melody Glines and Jody Ramsay from Littleton Regional Healthcare; Monique Hand, Heather Pollard Leighton and Shelly Shaw from Upper Connecticut Valley Hospital; Linda Breen, Stephanie Irwin, Barbara Peaslee Smith, Nate Pelchat and Jesse Raimer from Weeks Medical Center; and Abby Machanic from Spear Memorial Hospital.

"We applaud the efforts and commitment of our recent graduates as healthcare leaders to improve care and reduce costs, and congratulate them on achieving this Lean Certificate," stated Steve Ahnen, president of the New Hampshire Hospital Association.

Each graduate's attendance was partially supported by a scholarship awarded by the Foundation for Healthy Communities from funds provided by the Health Resources and Services Administration through its Medicare Rural Hospital Flexibility Grant program.