

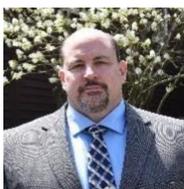
Welcome Members and GSHCC Stakeholders,

Words cannot properly describe the trials and tribulations we have encountered this past year whether personally, professionally and often both. The light at the end of the tunnel is getting brighter and we are ever so close to what is next! The partnerships and teamwork over the past year have been amazing. Without fail, I have seen people step into roles they were not expecting rising to the challenge and overcoming obstacles to do what was needed. Self-care has become not only a concept but an ever-increasing need. From the beginning, we knew this was a marathon.

Along the way, the GSHCC Team has endeavored to be there for you and to provide the connections and assistance you needed. We would not be a success without your willingness to be a partner with us. I sincerely hope these partnerships and alliances continue so we can build upon lessons learned and make the improvements we all seek.

We have a number of important projects coming this year. The COVID-19 Mid-Event After Action Report was a key step but just a piece of the overall picture. Many plans need to be written and exercises still need to be conducted in the coming years as we build our capacity and plug the holes of any gaps we find. As I write this, we are still deep in vaccinations with so many people rising to the occasion. The volunteerism and “Can-Do” spirit is humbling. There is still much work to do. Please let us know how we can help you!

Until we connect, please be safe, stay healthy and well,
Scott Nichols, Director, Granite State Health Care Coalition



Scott Nichols
Director



Shaylin Lipman
Program Coordinator



Chelsea St. George
Exercise & Training Officer

Thank you from the GSHCC Team!

Thank you, members and partners, for your continued dedication to your staff, patients, and residents as we all strive to reduce the negative impacts COVID-19 has placed on our healthcare system. We appreciate the incredible sacrifice you and your staff make daily to keep us all safe in this harsh and ever changing COVID climate. We could not do our work without your collaboration and support, and we thank you for your continued guidance as we mitigate and plan for future emergent events. Your resilience is evident!



COVID-19 Updates

Ongoing GSHCC Response Actions

The Granite State Health Care Coalition has been involved in a myriad of response activities related to COVID-19 in support of our healthcare partners, members, state and federal partners including:

- Assisting hospitals with required federal and state reporting through Juvare
- Training partners on Juvare implementation
- Supplying federal partners with nightly data reports
- Supplying members with vendor resource lists
- Identifying gaps in reporting and working with healthcare partners on reporting mechanisms to supply active solutions

Mid-Term After-Action Review (AAR) Project

The Granite State Health Care Coalition (GSHCC) recently contracted with the Olson Group to conduct a COVID-19 Mid-Event After Action Report (AAR) process covering the time period of January 2020 through September 2020 in the hopes of capturing not only identified areas for improvement but successes along the way. This report covered up to but does not include the vaccination phase of this response. This AAR process was both eye-opening and informative. The GSHCC solicited input through a survey, interviews, and an after-action meeting. Members and representatives across, healthcare, public health, EMS, emergency management and others across the healthcare and public health sectors jumped in and contributed.

After analyzing the observations, findings, and results there were two documents that were created. The COVID-19 Mid-Event AAR Executive Summary brought together the higher-level findings of successes and areas for improvement in a quick read. The COVID-19 AAR went into further detail of the findings in an attempt to determine root causes and possible mid-course corrections. Both documents are from a statewide coalition lens encompassing the entire healthcare system and may not apply to an individual sector or discipline. Additional AAR phases for COVID-19 are anticipated.

The GSHCC Team welcomes ongoing stakeholder input in this process. If you have questions, want to provide input, or request these reports, please send an email to gshcc@healthynh.org. Thank you for your dedication, perseverance, and most of all your partnership as we work to provide needed assistance to the people we collectively serve!

Please feel free to check out the [**Executive Summary**](#) and the [**After-Action Report**](#).

GSHCC COVID-19 Equipment Purchase

The GSHCC was given the opportunity to purchase equipment through COVID-19 funds made available by the Office of the Assistant Secretary for Preparedness and Response (ASPR). This equipment was allocated to the state equipment and supply cache and redistributed to partners in need of these items. Equipment includes electrostatic sprayers, Powered Air-Purifying Respirators/Controlled Air-Purifying Respirators (PAPR/CAPR) units, and tents. The GSHCC sends thanks to the state warehouse and New Hampshire Bureau of EMS for providing logistics for delivering these items to facilities including EMS providers, hospitals, Federally Qualified Health Centers/Community Health Centers (FQHCs/CHCs), Public Health Networks (PHNs) and others.



Immunization Planning Project

Since the fall of 2020, the GSHCC has contracted with Hagerty Consulting, Inc. to support vaccination coordination throughout the healthcare continuum. Through this contract, the Hagerty and GSHCC teams supported vaccination planning and operational coordination in a variety of capacities as needs continued to evolve throughout the response.

In addition to supporting the Granite State Health Care Coalition through ongoing technical assistance, the Hagerty team provided flexible support to the GSHCC team and worked directly with the State of New Hampshire to streamline and refine Just-In-Time mobile clinic training materials that are now available through CDC TRAIN. Hagerty's extensive network of subject matter experts and knowledge of strategies employed in other jurisdictions provided a deeper understanding of the shared challenges of mass vaccinations as well as practical solutions for the future. This insight helped frame the conversations for vaccination operations in New Hampshire.

General Updates

Granite State Health Care Coalition Membership

All partners are valued Granite State Health Care Coalition general members, but part of the mission of the GSHCC is to garner formal support, encourage collaborative approaches to information and resource sharing, and support continuity of healthcare service delivery. To establish a membership structure, the GSHCC is encouraging general members to become supporting members of the Coalition with a signed Letter of Support. Supporting members are eligible for additional benefits beyond what is extended to general members, including more specific technical assistance, exercise evaluation assistance, and more intensive educational opportunities. Please see attached for the GSHCC **Letter of Support** template and **Member Benefits** information and submit a signed letter to gshcc@healthynh.org if you would like to become a member.

*Enhancing the Coalition through Collaboration
Learn more today about GSHCC Membership*

Reminder: GSHCC Tabletop (TTX) Exercise Templates Available

The GSHCC has created an array of TTX exercise templates for use at your facility. These templates may assist facilities looking to meet annual TTX exercise requirements per regulatory authorities. TTX are generally built for a four-hour timeframe allowing for a scalable and flexible response to a myriad of hazards which include electrical event, telephony denial of service/telephone scam, network outages, winter storm, rain event, infectious disease event, and more to come!

These TTX templates follow the Homeland Security Exercise and Evaluation Program (HSEEP) guidelines. If you are interested in receiving a copy of these TTX exercise templates, please reach out to us at gshcc@healthynh.org.



Partner Resources

Granite Support- An Initiative of the NH DHHS, DPHS Disaster Behavioral Health Response Team (DBHRT)

Granite Support is a resource available to all frontline workers impacted by COVID-19 available at no cost to you or your organization. Trained crisis counselors are just a phone call away available 24/7 by dialing **211 and asking for Granite Support**. Crisis Counselors are available to provide support and a listening ear for healthcare workers and first responders experiencing a tough day. Services are confidential as counselors will not request identifying information other than first name and town. Please feel free to reach out and forward this vital resource to colleagues.

Download the [Granite Support](#) flyer.

Online Training Opportunities

[CDC Training for Healthcare Professionals](#)

[FEMA Emergency Management Institute \(Independent Study online courses\)](#)

[FEMA Center for Domestic Preparedness \(CDP\)](#)

[National Emerging Special Pathogens Training and Education Center \(NETEC\)](#)

COVID-19 Resources

[ASPR TRACIE COVID-19 Resources Page](#)

[CDC COVID-19 Information](#)

[Centers for Medicare & Medicaid Services \(CMS\)](#)

[FEMA COVID-19 Response](#)

[U.S. Food & Drug Administration \(FDA\) COVID-19](#)

Includes information on PPE, Emergency Use Authorizations, and guidance documents and policies, webinars

[HHS COVID-19 Updates](#)

[National Emerging Special Pathogens Training and Education Center \(NETEC\)](#)

[New Hampshire Department of Health and Human Services COVID-19 Information](#)

[World Health Organization COVID-19 Pandemic Information](#)



Ongoing GSHCC Activities

GSHCC 2021 Hazard Vulnerability Analysis (HVA) Update

The GSHCC has conducted the annual Hazard Vulnerability Analysis (HVA) with much stakeholder input. This new streamlined process focused on healthcare system mitigation efforts to drive improvement on existing processes as well determine the greatest vulnerabilities to bolster planning, revise training plans, and enhance exercise efficacy. The GSHCC 2021 HVA process was adapted from two similar HVA processes established in New York City and the State of Connecticut. These HVA processes leveraged existing processes to address the unique characteristics of health care coalition partnership. Clinicians and subject matter experts (SMEs) reviewed and provided comments on the plausibility and clinical and/or scientific accuracy of the scenarios.

The GSHCC HVA process was comprised of two phases beginning with a survey sent to GSHCC partners and a 90-minute online seminar in which participants came to a consensus on the rankings of planning priority rankings of the hazard scenarios presented in the online survey and determined mitigation strategies moving forward.

The table below outlines the GSHCC 2021 HVA Outcomes:

Likelihood of Occurrence	Human Impact	Healthcare Impact	Mental Health Impact	Planning in Reducing Risk
Most to Least Probable	Most to Least Catastrophic			High to Low Priority
Extreme Winter Weather	Pandemic	Pandemic	Pandemic	Pandemic
Pandemic	Active Shooter	Extreme Winter Weather	Active Shooter	Extreme Winter Weather
Cyber Attack	Radiological Dispersion Device	Radiological Dispersion Device	Radiological Dispersion Device	Cyber Attack
Hurricane	Extreme Winter Weather	Active Shooter	Hurricane	Chemical Incident
Active Shooter	Hurricane	Hurricane	Chemical Incident	Active Shooter
Chemical Incident	Chemical Incident	Cyber Attack	Extreme Winter Weather	Hurricane
Radiological Dispersion Device	Cyber Attack	Chemical Incident	Cyber Attack	Radiological Dispersion Device

Mitigation Strategies

The representatives participating in the virtual seminar engaged in a discussion around potential mitigation strategies to address the hazard priorities. The top-rated strategies in order are:

1. Provide additional trainings of value to all partners.
2. Provide additional planning guidance to all partners.
3. Strengthen partner engagement in GSHCC exercises.

Next Steps

The GHSCC Leadership Team will be presented with the findings and strategies from this process to help determine implementation steps and future planning priorities.

The final GSHCC HVA report will be disseminated to the entire GSHCC listserv and posted on the GSHCC website upon completion. This statewide HVA may serve as the annual statewide/regional HVA to meet certain CMS requirements.



Pediatric Surge Annex

The Pediatric Surge Annex applies to a coalition-level response to a mass casualty event involving a large number of pediatric patients. This pediatric-focused operational annex serves as an annex to the GSHCC Coordination Plan. It is intended to be a high-level response plan, identifying key resources that exist within the coalition. This ASPR deliverable has been completed and is available by request. If interested, please email gshcc@healthynh.org.

Infectious Disease Surge Annex

The Infectious Disease Surge Annex is an ASPR requirement that must reflect GSHCC actions relative to a coordinated healthcare surge response to a range of known and emerging infectious diseases. The GSHCC must have the ability to pivot to respond to a myriad of infectious disease agents and severity scenarios. The timing of this deliverable is fitting as COVID-19 presents numerous lessons learned and best practices. This Annex is scheduled for completion by June 2021 and will be disseminated to the entire GSHCC listserv as well as posted the GSHCC webpage.

Ongoing Juvare Trainings

The GSHCC team continues to provide free training in eICS and EMResource to interested healthcare partners on the NH healthcare information management system provided by Juvare. Juvare is open to users from healthcare, public health, and emergency medical services.

The eICS platform is designed to assist organizations in emergency planning, response, and recovery. Users may leverage the system to conduct Hazard Vulnerability Assessments, support emergency notifications, develop and maintain emergency plans, coordinate incident response, and document lessons learned. Facility administrator training for eICS is about two hours.

EMResource is designed to support situational awareness and information sharing between healthcare, public health, and EMS agencies. Facilities may respond to and provide incident-specific information to help inform response. Facility Administrators have added functionality with reports and user management. Training for basic Users and Facility Administrators are available and are one hour.

Please contact us at gshcc@healthynh.org to arrange a training for your facility.

Contact Us!

We are actively seeking new members from state and local public and private organizations across the continuum of care. To become a member or to learn more about GSHCC, contact us:

Scott Nichols
Director

Shaylin Lipman
Program Coordinator

Chelsea St. George
Exercise & Training Officer

The Granite State Health Care Coalition is an initiative of the Foundation for Healthy Communities, a non-profit organization that engages in innovative partnerships to improve health and health care in New Hampshire by addressing quality of care, access to care and community prevention.

