

Granite State Health Care Coalition

General Membership Virtual Meeting

November 6, 2024

agenda

GSHCC Welcome, Introductions, and Update and Update from NH DHHS, DPHS, EPRR

8:30-9:00am

Scott Nichols, GSHCC Senior Director

Stephanie Locke, Chief, NH DHHS, DPHS, Bureau of Emergency Preparedness, Response, and Recovery (EPRR)

- Overview of current GSHCC initiatives and activities, including:
- Hazard Vulnerability Analysis (HVA)
- GSHCC Medical Response and Surge Exercise (MRSE)
- Medical Operations Coordination Center (MOCC) progress
- Readiness Assessment, Readiness Plan, and Training and Exercise Plan
- Long-term care and skilled nursing facilities emergency preparedness program guidance
- Cybersecurity Assessment and Extended Downtime Health Care Delivery Impact Assessment
- EPRR project updates

Plenary 1- The Healthcare Cyber Threat Landscape: Risk, Impact, and Preparedness

9:00-10:00am

John Riggi, National Advisor for Cybersecurity and Risk, American Hospital Association

Cyber-attacks against hospitals and health systems have increased dramatically over the last several years, with nation-state and criminal cyber adversaries targeting healthcare organizations with a record number of hacks. These attacks involve the theft of massive amounts of patient data and medical research. Most concerning, high impact ransomware attacks have struck hospitals and health systems at an alarming rate, shutting down critical systems and causing significant disruption and delay of healthcare delivery, creating a risk to patient safety. Join John Riggi, National Advisor for Cybersecurity and Risk for the American Hospital Association and former FBI Cyber senior executive, as he provides his unique national and international perspective on the latest cyber threats including those arising from geopolitical tensions, third-party providers, and supply chain disruptions. John will discuss how best to prepare for, respond to, and recover from these disruptive cyber-attacks as well as the regional impact. He will discuss the rise he's seen in incidents of bad actors going after third-parties as well as effective risk management strategies. He will also provide his insights on the latest cyber legislative and policy developments. As John always says, *"This presentation is designed not to scare, but make aware, so we can prepare."*

Break

10:00-10:10am

Plenary 2- Lessons Learned from the Liberty Hospital Ransomware Attack

10:10-11:10am

Carolyn Wells, Trauma and Emergency Preparedness Manager, Liberty Hospital

Carolyn Wells of Liberty Hospital in Kansas City, Missouri will present on lessons learned from their recent ransomware attack and subsequent extended downtime event. Carolyn will share details regarding how the situation unfolded, when it was decided to activate Incident Command, what was needed to keep the hospital operating during the extended downtime, and how they utilized their healthcare coalition to support the incident.

Break

11:10-11:20am

Plenary 3- When Everything Changes in A Minute: Lessons Learned from the 2023 New Hampshire Hospital Shooting

11:20am-12:20pm

Allen Coen, Director of Facilities, New Hampshire Hospital

Allen will discuss high level lessons learned from the November 2023 New Hampshire Hospital active shooter event and provide an update on how the hospital is recovering nearly one year post-incident. Allen will also touch on best practices, mitigation measures, planning considerations, and how these lessons learned have changed their original planning assumptions and some steps they have implemented thereafter.

Closing Remarks and Adjourn

12:20-12:30pm

GSHCC Team

Final remarks will be offered by the GSHCC team. Participants will be asked to complete a brief meeting evaluation survey.

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