



*Partnering to
improve health
for **all...***



Foundation for
Healthy Communities

2024

ANNUAL

REPORT

Executive Director's Message

Dear Partners & Colleagues,

As we reflect on this past year, we have much to celebrate – milestones reached, partnerships strengthened, and most importantly, lives improved. Together, we made a difference for those we serve. This year has certainly been a testament to what we can achieve with the unwavering support of our staff, partners and community.

We remain committed to building on this momentum as we move forward, but it will not be easy. We enter the year ahead with a clear understanding that challenges lie before us. From ongoing workforce shortages and rising costs, to shifting regulatory landscapes and growing demands on the health care system, these challenges are significant. But we are not deterred. Instead, I am deeply proud of the dedication, compassion and resilience that our team has demonstrated across every corner of our organization, and I know that we are capable of rising to meet any moment in the year ahead.

We are focused, prepared and steadfast in our mission, but we can't do it alone. If the past year has shown us anything, it is that we are stronger together, and we will need to rely on our relationships and collaboration in the year ahead perhaps more than we have ever had to do before.

We know that success depends on how well we support one another, and we look forward to sharing ideas and working together toward our mutual goals. In challenging times, it is our teamwork that will carry us through.

Thank you for being part of this journey. None of this would be possible without you.

Yours in health,

Peter Ames, MPH
Executive Director



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WHO WE ARE

VISION

All people of New Hampshire achieve their highest potential for health and well-being.

CORE VALUES

Collaboration. We foster a culture of belonging through leadership, diversity, lived experience, and supportive relationships.

Community. We believe in the power of community to create equity, build trust, and allow for listening and contributing.

Compassion. We aim to carry out our work with humility and respect for individual values, beliefs and priorities.

MISSION

To build healthier communities for all by leading partnerships, fostering collaboration, and creating innovative solutions to advance health and health care.

DIVERSITY STATEMENT

The Foundation for Healthy Communities is committed to advancing the health and well-being of all people in New Hampshire. To advance our missions, we value inclusive care that recognizes and affirms every individual's unique characteristics, culture, and experiences. We believe that all people deserve respect and to be accepted as they are, free from discrimination and bias.

STRATEGIC GOALS

Programming

Collaborate with partners to provide programs and solutions to advance quality, patient safety, and health equity and to address the most pressing health needs of all people in New Hampshire.

Awareness & Outreach

Increase awareness by clarifying and elevating the brand, boosting outreach efforts, and articulating our mission impact to key stakeholders and the community.

Fiscal Stewardship & Strength

Increase and diversify funding while demonstrating sound fiscal stewardship to ensure sustainability.

Organizational Excellence

Achieve organizational excellence through commitment to the highest standards of operational practices and fostering a mission-driven culture.



Foundation for Healthy Communities

BEHAVIORAL HEALTH CLINICAL LEARNING COLLABORATIVE

Addressing Behavioral Health

Address the management and treatment of patients experiencing mental health crises in the emergency department (ED) setting through the Behavioral Health Clinical Learning Collaborative which supports hospital emergency department and Community Mental Health Center staff in the immediate evaluation, management and treatment of patients with behavioral health emergencies.

GRANITE STATE HEALTH CARE COALITION (GSHCC)

Fostering Collaboration for Integrated Disaster Response

Launched in early 2018, the Granite State Health Care Coalition (GSHCC) is a statewide coalition that supports emergency preparedness planning, response and recovery from events impact the health care system in New Hampshire like the COVID-19 pandemic.

COMMUNITY BENEFIT AND HEALTH IMPROVEMENT

Collaborating on Hospital Community Investment Reporting

Work with the 23 non-profit hospitals and health systems to help promote hospital community investment activities, catalyze community health improvement efforts by sharing best practices, and create greater alignment of community health needs assessments.

INITIATIVES

ADVANCE CARE PLANNING

Informing Health Care Decisions

Serve as the leading resource for advance care directives and end of life care planning, including POLST, for patients and their families, medical providers, hospitals and health systems statewide, publishing recognized forms for use statewide and providing training and education in best practices through its *Advance Care Planning & Provider Orders for Life Sustaining Treatment (POLST) Facilitator Training* programs.

PATIENT AND FAMILY ENGAGEMENT

Collaborating to Improve the Quality of Care

Support all 26 hospitals in their efforts to create a culture of Patient and Family Engagement and establish patient and family advisory councils (PFACs) that enhance the delivery of patient and family-centered care throughout the continuum and improve the quality of care delivered as well as the patient experience.

NH HEALTH CARE QUALITY & PATIENT SAFETY COMMISSION

Sharing Information to Improve Care

Review and analyze quality of care and patient safety issues and sharing best practices known to reduce patient harm for improved health outcomes throughout the state.

HEALTHFORCE NH

Convening Partners, Cultivating Resources

Takes a broad, systemic approach to helping NH grow, retain, and sustain a skilled health care workforce, leveraging their cross-sector position and offering leadership to the field.

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... To Improve Health For All



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RURAL HEALTH QUALITY IMPROVEMENT NETWORK

Strengthening Rural Health Care Delivery Systems

Convene New Hampshire's 13 Critical Access Hospitals under the Rural Health Quality Improvement Network to provide a broad array of resources that enhance the sharing of best practices for regulatory compliance, quality improvement and patient experience specific to rural health and the state's most vulnerable communities.

SUBSTANCE USE DISORDER TREATMENT

Enhancing Access to Substance Use Disorder Treatment

Improve access to addiction treatment for people with Substance Use Disorders (SUD) by establishing Emergency Department Bridge to Treatment and Medication Assisted Treatment (MAT) programs for emergency department, primary care and hospital inpatient populations while engaging people living with, or who are in recovery from, a substance use disorder in identifying and testing solution and engagement strategies.

POPULATION HEALTH AND EQUITY

Advancing Total Population Health

Work with partners to foster healthy, equitable populations through linking clinical and community-based approaches that improve the health and well-being of NH residents by fostering connections between health care, public health, and the social determinants of health while advancing health equity.

QUALITY IMPROVEMENT AND PATIENT SAFETY

Eastern US Quality Improvement Collaborative

Support NH and VT healthcare delivery systems in implementing and designing initiatives that are person-centered and integrated across the healthcare continuum for Medicare beneficiaries, with a focus on rural and critical access hospitals through the Eastern US.

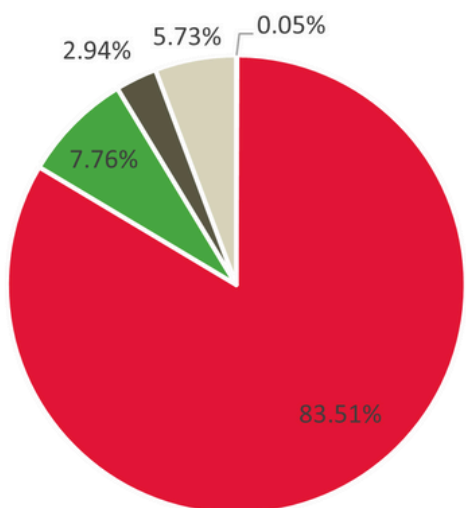
HEALTH INSURANCE NAVIGATION

Assisting with Obtaining Health Insurance

Provide free health insurance education and navigation services to New Hampshire residents who need to apply for and enroll in health insurance through Medicaid, the Children's Health Insurance Program (CHIP) or the Health Insurance Marketplace.

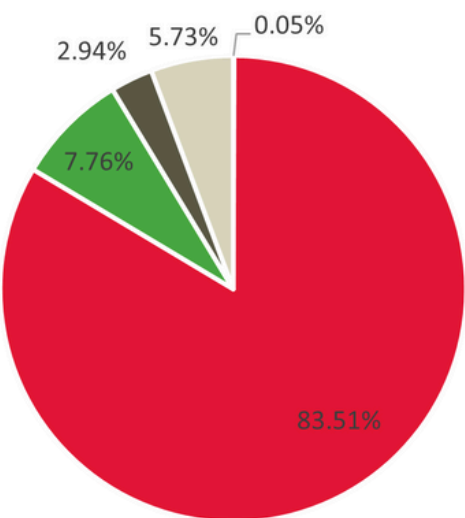
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2024 FHC Income



- HEALTH PLANS & OTHER PARTNERS
- GRANTS & CONTRACTS
- OTHER
- MEETINGS
- HOSPITALS

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Let's Connect



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